

Tempe Municipal Court



State of the Court

**Presented to Mayor and Council
by Presiding Judge
Louraine C. Arkfeld.**

February 2006



INTRODUCTION

This is the twelfth annual State of the Court message presented to Mayor and Council. We established this tradition to provide you with the current status of the Court by sharing information on our overall operations and performance including accomplishments, revenues, expenditures, and budget issues as well as our future goals.

We continue our commitment to the administration of quality justice in the most cost effective manner possible for the citizens of Tempe. As always, we welcome any feedback from Mayor and Council about our efforts.

ACCOMPLISHMENTS

Operational Effectiveness

- Construction was finally begun on the Court's half of the third floor. This will provide the court with a much needed large capacity courtroom so that arraignment dockets do not need to be conducted in shifts. In addition, construction includes a full-size and full service jury room that will also function as a training room for court staff.
- This year was the second full year of the Mental Health Court. Since its inception, November 4, 2003, the program has graduated 41 candidates. It should be noted that this unique program is able to operate with no additional costs to the city.
- The Court continues to maintain the lowest costs per filing of any comparable municipal court in Maricopa County.

Technology Improvements

- The Court began the task of developing a new case management system for Tempe in conjunction with the Administrative Office of the Courts. In addition to the first grant of \$250,000 from the Arizona Supreme Court's Commission on Technology reported last year, an additional \$250,000 grant was authorized this year.

Cost effectiveness

- The Court continued to operate at 1996 staffing levels with 82% higher filings in FY 2005 than in 1996.

Customer Services

- The National Curriculum and Training Institute provided court staff training to address specified customer service training needs.
- Court staff worked with the Tempe Learning Center staff to develop a court-specific customer service course. The course was presented for the first time in 2004. All staff who had not previously attended participated in the session this year.

Community Outreach

- Court staff conducted a third successful Law Day with a photography contest on "A Jury of My Peers" with entries from school children throughout the City of Tempe. The results were displayed at the annual meeting of the American Bar Association.

DISCUSSION

The mission of the Tempe Municipal Court is to provide effective and efficient justice for our community. Since our staff reductions in 2003, the Court has strived to continue to meet our mission while maintaining a reduced budget. Quite frankly the staff has been heroic in these efforts. After four years of operating at a staff level equal to our 1996 staffing levels with filing levels now 82% above the 1996 level, the tipping point was finally reached. For the first time, we began to see a substantial turnover in what had been a relatively stable staff, with many citing workload and burnout as the reason for seeking a new position. This finally culminated in a request to the Council to approve three new positions to at least bring us somewhat closer to the staff levels at similar courts. I very much appreciate that the Council recognized the urgent need for these additions. While these positions have been initially approved as temporary positions, they will be submitted as regular positions in our upcoming budget request and I have every confidence that the Council will continue to recognize the need for these positions and authorize them. These will provide much needed relief for the staff and enhanced customer service for the public.

No doubt the most demanding cases in terms of time and case processing are the Driving Under the Influence cases (DUIs). There has been a county-wide push to process these cases within 180 days. This has now become a state-wide project and one of the goals of Arizona Supreme Court Chief Justice McGregor's Strategic Agenda. These cases carry mandatory jail time, large mandatory fines and assessments and are entitled to a jury trial. They are more likely than any other case to require the appointment of a public defender. In fact, any case that involves the likelihood of jail time upon conviction, either because statutorily mandated (e.g. DUI cases) or because the state is requesting, (many Domestic Violence cases) requires the appointment of defense counsel if the defendant is indigent based on Federal poverty guidelines. The Court reviews these appointments carefully and if appropriate orders the defendant to pay a portion of attorney costs based upon his/her ability to pay. Nevertheless, the cost of providing these constitutionally required services continues to rise. DUI filings alone have increased 15% in the last year.

We continue to experience an increased demand for interpreter services. We have been fortunate to receive grant funding to add an additional half-time Spanish interpreter. This ensures that we are able to provide quality services to our non-English speaking customers at the most reasonable cost available.

We have adopted the one day, one trial jury management standard. While recent case rulings in Arizona have reduced the types of cases eligible for a jury trial, as pointed out above, DUI cases continue to be jury eligible and represent the vast majority of the total cases set for a jury trial. In order to minimize costs, the court has worked to reduce the number of jury days. To date we are achieving the goal of one day, one trial with no increased expenditures and no delay in the trial of any jury-eligible case.

We continue to rely on our court automation system to efficiently process large volumes of case filings. Meanwhile, we have begun the Herculean task of replacing this now outdated system. We are working with the Supreme Court's Administrative Office of the Courts to develop a new case management system based on our current functionality to not only serve Tempe but become the model for Limited Jurisdiction Courts throughout Arizona. To date the Commission on Technology has committed \$500,000 of their municipal court development budget to the City of Tempe's project as well as providing personnel to assist with development. The project has completed a number of major developmental tasks over the last year which is listed in detail in our attached 2005 accomplishments. It is anticipated that the development will continue over the next full year as noted in our attached goals. While this has been a tremendous opportunity for us to build a system that will meet Tempe's needs, it is also challenging for court staff to assist in application development at the same time they are providing daily services to court users. This is truly a team effort and we all look forward to a successful outcome.

We pride ourselves in having an efficient operation that actively pursues enforcement of court orders. This has consistently resulted in revenues for the city. Revenue to the city's general fund increased \$757,192 from FY 2004 to FY 2005. This was 25.7% greater than original revenue projections for that same period. I continue to appreciate the fact that there has never been any pressure put on this court to produce revenue which is of course not the role of a court. Our commitment is to run an efficient and effective organization that ensures all those with court orders are held equally accountable.

I am pleased to document our success with specialized courts. It has been more than two years since the initial implementation of the Mental Health Court. The collaboration of this specialized court is unique in Arizona. The court has a defense attorney working pro bono and consistently has received client services from ValueOptions, the Department of Developmental Disabilities, and homeless outreach programs. Since the program's inception, 107 defendants have participated in the Mental Health Court with 41 successfully completing the program resulting in graduation and dismissal of their criminal charges. There are 26 current participants so there are more pending successful completions. Considering that these defendants represent a population of defendants diagnosed as seriously mentally ill, and who have been sufficiently troubled to end up with criminal charges, their success is remarkable. This is considered the most challenging population with which to work. Approximately 25% of these defendants began the process being homeless as well. This year the Court has also been participating in the development of the Regional Homeless Court. This court will work with defendants who have been homeless but are now engaged in serious rehabilitation efforts. Resolving their outstanding cases removes one impediment to their ability to return to productive lives. Initially the dockets will consist of cases from the Tempe Municipal Court as well as the Phoenix Municipal Court. Planning for this was completed in November and marked by a blue ribbon kick-off celebration. The first docket will be in March 2006 and I am pleased to be the judge who will be hearing those dockets. Once again I am proud of the efforts our staff has made in putting together this project. Additionally, these programs operate with no additional costs to Tempe. I am also grateful to work for a city that provides such strong support for these needed projects.

Finally, I am pleased to report that in 2005 we were finally able to begin construction on the Court's portion of the third floor. As you may recall from previous reports, we have been waiting for some time to be able to make use of this much needed space. We are constructing a large capacity courtroom that will accommodate our increasingly large arraignment dockets. This means that all of the arraignments can be conducted at once instead of quite literally in shifts as we often are forced to do currently. This not only increases our efficiency but is a much more customer service friendly process. The new courtroom also relieves the stress on our lobby capacity which is frequently filled with the overflow from these dockets. It also provides another courtroom with the capacity for a jury trial with sufficient seating if there were to be a high-profile trial. We will have a much larger jury assembly room. Our current jury assembly room

is the size of a deliberation room and the one thing about which jurors consistently provide negative comments. Now we will be able to provide the Tempe citizens who volunteer their services as jurors a comfortable place to wait with the capacity to either relax or do business via the Internet. The room has been designed to be multi-functional so it is also equipped to serve as a training facility for court staff. This project is nearing completion and we should begin using these facilities in March 2006.

CONCLUSION

As always, I am extremely proud of everyone here at this court. This year marked an extraordinary honor when I received the William H. Rehnquist Award for Judicial Excellence. I consider this an honor that recognizes the work of everyone here at the court who has worked so hard to implement all of the changes required to make this the high-functioning court that it is today. The attached list of accomplishments and goals documents this year's achievements and the upcoming challenges of the year ahead.

The honors we receive also recognize the support of staff throughout the city. We consistently receive excellent support and services from other departments throughout the city and particularly the Criminal Justice Working Group. Our CMS project requires assistance from the Information Technology Department and we feel fortunate to have such high-quality people available to assist us. The Mayor and Council's commitment to excellence makes us all proud to be part of this organization.

Our goal remains to provide a stable and progressive Court that serves this community by providing effective and efficient administration of justice. We appreciate the opportunity to continue to serve Tempe.

ATTACHMENTS

- Attachment # 1 – Court Mission and Vision Statement
- Attachment # 2 – Accomplishments / Goals Summary
- Attachment # 3 – Maricopa County Municipal Courts Activity Statistics
- Attachment # 4 – Workload Indicators, Criminal and Civil Divisions
- Attachment # 5 – Budget Summary
- Attachment # 6 – Revenue Summary
- Attachment # 7 – Four-year Information Technology Financial Summary
- Attachment # 8 – Security Statistics

COURT MANAGEMENT TEAM

Tom Brady, *Court Manager*
Rick Rager, *Deputy Court Manager, Criminal Division, Automation Manager*
Mark Stodola, *Deputy Court Manager, Civil Division, Budget Manager*
Carla Tack, *Court Services Supervisor, Court Services, Criminal Division*
Jennifer Dubois, *Court Services Supervisor, Customer Services, Civil Division*
Jacque Frusetta, *Court Services Supervisor, Customer Services, Criminal Division*
Christy Slover, *Court Services Supervisor, Court Services, Civil Division*
Frankie Valenzuela, *Management Assistant, Administrative Services*
Jeanette Wiesenhofer, *Court Services Supervisor, Financial Services, Civil Division*

INTERNAL DISTRIBUTION

Mayor and City Council
Will Manley, *City Manager*
Jeff Kulaga, *Assistant City Manager*
Marlene Pontrelli, *City Attorney*
Robert Hubbard, *City Prosecutor*
Kathy Matz, *City Clerk*
Ralph Tranter, *Chief of Police*
Laura Forbes, *Assistant Chief of Police*
Tom Ryff, *Assistant Chief of Police*
David Lind, *Assistant Chief of Police*
Brenda Buren, *Fiscal/Research Administrator*
Ray Markwell, *Operations Support Administrator*
Valerie Hernandez, *Human Resources Manager*
Jon O'Connor, *Deputy Human Resources Manager*
Tom Canasi, *Community Services Manager*
Judy Tapscott, *Deputy Community Services Manager, Social Services*
Shelley Hearn, *Community Relations Manager*
Nikki Ripley, *Communication and Media Relations Director*
Jerry Hart, *Financial Services Manager*
Cecilia Velasco-Robles, *Deputy Financial Services Manager, Budget*
Deborah Bair, *Lead Budget and Research Analyst*
Tom Mikesell, *Budget and Research Analyst II*
Gene Obis, *Information Technology Manager*
Dave Heck, *Deputy Information Technology Manager*
Ted Hoffman, *Deputy Information Technology Manager*
Ron Smith, *Applications Supervisor*

JUDICIAL ADVISORY BOARD

Judy Aldrich
Thomas E. Klobas
Brad Tebow
Hon. Steven D. Sheldon
Margaret Stockton

EXTERNAL DISTRIBUTION

Barbara Mundell, *Presiding Judge, Superior Court, Maricopa County*
Marcus Reinkensmeyer, *Court Administrator, Maricopa County*
Brian Karth, *Court Administrator, Limited Jurisdictions Courts, Maricopa County*
David K. Byers, *Administrative Director, AOC, Supreme Court*
Janet Scheiderer, *Court Services Director, AOC, Supreme Court*

MISSION

To contribute to the quality of life in our community by fairly and impartially administering justice in the most effective, efficient, and professional manner possible.

VISION

Work together to serve the public.

Treat the public and each other with courtesy and respect.

Be ethical in all that we do.

Communicate honestly and openly.

Be sensitive and caring.

Welcome and value individual differences and diversity.

Reward well-intentioned and well-reasoned risk taking.

Praise and reward fully, discipline sparingly.

Be energetic and hard working.

Make every day in the Court both positive and productive.

FY 2005 ACCOMPLISHMENTS

- **Case Management System Development** - The CMS Development project is the Court's primary technology effort. The joint development project between the Tempe Municipal Court and the Supreme Court's Administrative Office of the Courts was authorized by Mayor and Council in an Intergovernmental Agreement dated October 21, 2004. The Supreme Court's Commission on Technology has authorized \$500,000 in funds for the project which is expected to be completed in the first quarter of 2007.

During 2005, the development team completed the following major tasks:

- Application/User Navigation, infrastructure and database design
- Complaint Entry Module
- Case/Party Maintenance
- Case/Party Search and Inquiry
- Activity Service
- Forms Development/Generation
- Sentencing Module

Upon implementation in Tempe, this application is a candidate to be the next statewide judicial application for limited jurisdiction courts.

- **Community Connect** - Our Judges continue to provide education services to Tempe schools through the Kids in Court program. This program includes videos depicting scenarios in which minors might find themselves within the court system along with several exercises on government and leadership. Court staff provided half-day training to participants in the Tempe Leadership Program. These individuals learned about various aspects of court operations and participated in a dialogue regarding criminal justice issues. Court staff also provides multiple training classes for the Arizona Court Association.
 - **Law Day** - In our continued effort to better connect with the community, the court celebrated its third annual Law Day event by hosting a photography contest. Tempe grade school and middle school classrooms participated in the event by submitting a photographic story board on the topic "Jury of my Peers". Classrooms with the most creative themes received a cash prize presented by the Mayor during a City Council meeting. All participants received a certificate of participation signed by the Mayor and Presiding Judge. Law Day is and has been funded entirely by Bench Offices and upper management.
 - **Customer Service** - Continued to emphasize respect for and positive interaction with both internal and external court customers through ongoing in-house training of ethics and other pertinent topics. Completion of 16 hours of COJET (Committee on Judicial Education and Training) is required annually. Tempe Municipal Court is consistently in compliance.
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- **Mission/Vision** - Continuing dialog and review to ensure that the purpose of the court and related values are used as a template for court operations and management. Bench Officers and management completed substantial training on communications and interactivity.
 - **Criminal Justice System Connect** - Judges and court staff continued to participate in post academy orientation for new officers joining Tempe Police Department. This interactive session allows officers to ask questions about their role in the courtroom and receive technical training on court calendars, hearings etc. This training speaks to the court's desire to insure that the police and the court communicate effectively and as a result, the community receives quality services.
 - **Continual Review of Court Policy and Procedures to Assess Effectiveness** - The extensive list of court procedures was reviewed and modified, as needed. Additionally, these procedures were converted into standards that are used as part of the evaluative process for employees. In light of budget reductions as well as reduction in staff, the court is constantly looking for efficient, cost effective ways to increase its effectiveness. Examples include increased defensive driving fees, and a soon to be established warrant fee. The court's commitment to Tempe is to continue to meet all required legal mandates within the current budget constraint.
 - **Interpreter Services for Spanish Speakers** - The addition of a grant funded half-time court interpreter to better serve Spanish speaking court users.
 - **Criminal Division Training** - As the result of a targeted training initiative, the vast majority of staff in the Court's Criminal Division now have the ability to efficiently and effectively work in all operational areas within the Division, including the courtrooms. This is an expansion of the Court's long held tradition of cross-training and plans are underway to replicate the concept within the Court and Customer Service teams in the Civil Division.
 - **Diversity Plan** - To ensure that the court is actively supporting diversity, staff reviewed and offered input to the courts diversity plan before its submission to the city with annual review and update with submission to the Diversity Office.
 - **Public Defender Inquiry** – Public Defenders recently obtained access to the Court's current case management system. Like prosecutors, they now have the ability to search client information and print case histories from their office on the second floor. Court staff provided system training as well.
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FY 2006 GOALS

- **Case Management System Development** - The Case Management System Development is occurring in partnership with the State Supreme Court's Administrative Office of the Courts. An initial implementation is planned for the first quarter of 2007. Within the next year, the development efforts will focus on the following areas:
 - All financial aspects (i.e. database design, receipting, payment contracts, disbursements, adjustments, collections, bonds, reporting, etc.).
 - Enforcement activities for non-compliance.
 - Specialized complaint entry (i.e. parking, prisoners in custody, long form complaints, animal complaints, etc.).
 - Petition entry including Orders of Protection and Injunctions against Harassment.
 - Electronic disposition reporting to the Department of Public Safety and the Department of Motor Vehicles.
 - General statistical reporting.
 - Calendaring/scheduling.
 - Work queues/processing.
 - Data conversion and migration.
 - System maintenance and error handling.

It is expected that code generation, testing and "debugging" along with data conversion/will be largely completed by the end of the year. Staff training will occur prior to implementation.

- **Mission/Vision** - The court will continue dialog and review of its Mission and Vision to ensure that the purpose of the court and related values are used as a template for court operations and management.
- **Customer Service/Training** - We continue to emphasize respect for and positive interaction with both internal and external court customers. In order to ensure that all court managers reach their full potential and improve the quality of the organization, it is our intent to pursue training efforts throughout the year.
- **Courtroom / Jury Assembly Addition:**

The Court is nearing completion of the construction of an arraignment courtroom on the 3rd floor of the Police/Courts building. This large courtroom will increase the court's efficiency and improve customer service.

The Court is nearing completion of a new jury assembly room on the 3rd floor of the Police/Courts building. This assembly room will provide Tempe citizens serving jury duty considerably more comfort than what presently exists. This room will also be used for training of court staff.

- **Specialized Community Based Courts:**

Mental Health Court - This program continues to function as a model for possible adaptation in other municipal courts. During this year, the court will undergo an efficacy study, which will evaluate certain outcomes. At least two other jurisdictions have expressed interest in this program and the court will provide documentation of various forms, processes, and documentation to facilitate the expansion of mental health courts throughout the Valley.

Regional Homeless Court - The Tempe Municipal Court is teaming with the Phoenix Municipal Court for a regional solution to address arrest warrants for homeless individuals, based upon certain criteria. The Tempe Municipal Court Presiding Judge will initially serve as the judge for the court that will be held at the Day Resource Center in Phoenix. The Regional Homeless Court will provide homeless individuals that have demonstrated a significant commitment to rehabilitation the opportunity to have their misdemeanor warrants addressed in a single, specialized forum. The project kick-off was November 21, 2005 and the first court matter will be heard on March 21, 2006.

- **Continual Review of Court Policy and Procedures to Assess Effectiveness** - In light of budget cuts as well as reduction in personnel, the court is constantly looking for efficient, cost effective ways to increase its effectiveness. The court's commitment to Tempe is to continue to meet all required legal mandates within the current budget constraint.

- **Criminal Justice System Connect** - Judges and court staff continue to participate in post academy orientation for new officers joining Tempe Police Department. This interactive session allows officers to ask questions about their role in the courtroom and receive technical training on court calendars, hearings etc. This training speaks to the court's desire to insure that the police and the court communicate effectively and as a result, the community receives quality services.

- **Community Connect:**

Education - Judges continue to provide education services to Tempe schools through the Kids in Court program. This program includes video depicting scenarios in which minors might find themselves within the court system along with several exercises on government and leadership. Court staff have developed and provided training opportunities for community and court leaders that help the public understand the issues and challenges facing the court community.

Law Day - In an effort to better connect with the community, and with two years under our belt, the court has demonstrated its commitment to making Law Day an annual event in Tempe. The court will continue to celebrate Law Day by hosting various contests for students from Tempe schools.

- **Disaster Preparedness** - The court is participating in the City of Tempe disaster recovery program as well as the coordination of a disaster recovery plan with the Maricopa County Superior Court.
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MARICOPA COUNTY MUNICIPAL COURT ACTIVITY FOR FISCAL YEAR 2004/2005

Comparing various workloads, output, and productivity measures of select municipal courts in Maricopa County support findings of the external operational review and the external financial audit conducted within the past two years. Benchmark figures are attached to allow for further analysis. Certain objective measures are key indicators of efficiency. For example:

- Tempe Municipal Court has nearly doubled the filings per court employee as comparable municipal courts in Maricopa County and the State.
 - Tempe Municipal Court has the highest amount of filings per bench officer as comparable municipal courts in Maricopa County and the State.
 - Tempe Municipal Court ranks third in Maricopa County in terms of filings (behind Phoenix and Scottsdale).
 - Tempe Municipal Court is the fourth largest municipal court in the state (after Phoenix, Tucson and Scottsdale) in terms of filings, yet is the ninth largest city in the State.
 - Tempe Municipal Court's filings account for just approximately 13.5 percent of the total municipal court filings in Maricopa County, up almost 17 percent from last year.
 - Tempe Municipal Court has the second highest ratio of revenue to expenditures; 2.82:1 (\$2.82 in revenue for every \$1.00 spent for court operations).
 - Tempe Municipal Court maintains the lowest costs per filing of comparable courts (\$27 per filing), which is approximately 47 percent below the average cost per filing in Maricopa County (\$58).
 - Tempe Municipal Court has lower revenues per filing than all other courts, due in large part to the number of parking violations, which constitute some of the lowest assessed fine amounts.
 - Tempe Municipal Court maintained operations despite a 60 percent turnover of line staff in calendar year 2005.
 - Tempe Municipal Court has maintained the same staffing levels as in 1996 while filings have increased by 81.4 percent during this same period.
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MARICOPA COUNTY MUNICIPAL COURT ACTIVITY FY 2004/2005

COURT FILINGS

	<u>CRIMINAL TRAFFIC</u>	<u>MISDEMEANOR</u>	<u>CIVIL TRAFFIC</u>	<u>ORDINANCE</u>	<u>TOTAL</u>	<u>% TO COUNTY</u>
GLENDALE	7,243	8,029	33,565	1,266	50,103	4.99%
CHANDLER	6,061	7,126	37,468	599	51,254	5.11%
MESA	15,399	18,615	85,647	3,054	122,715	12.23%
TEMPE	11,057	13,653	65,940	44,523	135,173	13.47%
SCOTTSDALE	12,466	11,151	106,529	6,602	136,748	13.63%
PHOENIX	53,759	39,969	230,105	40,831	364,664	36.34%
MARICOPA CO	124,037	113,818	664,963	100,651	1,003,469	100.00%

COURT REVENUES AND EXPENDITURES

	<u>REVENUE</u>	<u>EXPENDITURES</u>	<u>REVENUE PER FILING</u>	<u>EXPENDITURE PER FILING</u>	<u>\$ RATIO REVENUE TO EXPENDITURE</u>
CHANDLER	\$5,384,796	\$3,190,727	\$105	\$62	\$1.69:\$1
GLENDALE	\$5,199,234	\$3,718,599	\$104	\$74	\$1.40:\$1
TEMPE	\$10,482,751	\$3,711,284	\$78	\$27	\$2.82:\$1
SCOTTSDALE	\$14,772,991	\$4,452,096	\$108	\$33	\$3.32:\$1
MESA	\$13,026,113	\$6,337,208	\$106	\$52	\$2.06:\$1
PHOENIX	\$37,803,701	\$29,080,070	\$104	\$80	\$1.30:\$1
MARICOPA CO	\$101,849,919	\$57,866,960	\$101	\$58	\$1.76:\$1

COURT STAFFING

	<u>JUDGES</u>	<u>HEARING OFFICERS</u>	<u>NON- JUDICIAL STAFF</u>	<u>FILINGS PER JUDGE</u>	<u>FILINGS PER HEARING OFFICER</u>	<u>FILINGS PER BENCH OFFICER</u>	<u>FILINGS PER NON- JUDICIAL STAFF</u>
CHANDLER	4	3	49	3,297	12,689	7,322	1,052
GLENDALE (no data)	3	3.4	39	5,091	10,244	7,829	1,281
TEMPE	3	2	29	8,237	55,232	27,035	4,743
SCOTTSDALE	4	2	53	5,904	56,566	22,791	2,566
MESA	7	1	79	4,859	88,701	15,339	1,563
PHOENIX	21	4	344	4,463	67,734	14,587	1,060
MARICOPA CO ¹	N/A	N/A	N/A	N/A	N/A	N/A	N/A

COURT TRIALS AND HEARINGS

	<u>NON -JURY</u> <u>TRIALS</u>	<u>JURY TRIALS</u>	<u>CIVIL</u> <u>HEARINGS</u>	<u>TOTAL TRIALS</u> <u>/ HEARINGS</u>	<u>% FILINGS</u> <u>THAT GO TO</u> <u>TRIAL</u>	<u>% FILINGS</u> <u>THAT GO</u> <u>TO CIVIL</u> <u>HEARING</u>	<u>% FILINGS</u> <u>THAT GO</u> <u>TO TRIAL</u> <u>OR</u> <u>HEARING</u>
CHANDLER	1,063	16	1,066	2,145	8.18%	2.85%	4.19%
GLENDALE	59	1	349	409	0.39%	1.04%	0.82%
TEMPE	262	17	2,596	2,875	1.13%	3.94%	2.13%
SCOTTSDALE	357	42	1,361	1,760	1.69%	1.28%	1.29%
MESA	608	77	2,902	3,587	2.01%	3.39%	2.92%
PHOENIX	1,284	376	5,253	6,913	1.77%	2.28%	1.90%
MARICOPA CO	3,973	579	15,770	20,322	1.91%	2.37%	2.03%

NOTES:

¹ Maricopa County Limited Jurisdiction Court totals not available at this time.

Information not audited by AOC (Supreme Court) at this time.

This information is provided to the Supreme Court in accordance with annual reporting requirements.

The 6 courts listed above represent 85.8% of the caseload in Maricopa County.

TEMPE MUNICIPAL COURT
CRIMINAL DIVISION
WORKLOAD INDICATORS
FY 2004/2005

ACTIVITY	YTD	Avg/Mo	04/05 Proj	03-04 Tot	% Chg
CASES FILED	16,415	1,368	16,415	14,501	13%
CHARGES FILED	37,542	3,129	37,542	32,542	15%
PRISONERS	9,227	769	9,227	8,929	3%
COURTROOM #4 ACTIVITY	7,419	618	7,419	7,327	1%
JAIL ACTIVITY	1,808	151	1,808	1,602	13%
INITIAL APPEARANCES (jail)	3,596	300	3,596	5,690	-37%
ARRAIGNMENTS	4,316	360	4,316	8,201	-47%
FINAL ADJUDICATION	1,323	110	1,323	2,453	-46%
PRE-TRIAL CONFERENCES	5,551	463	5,551	11,005	-50%
TRIALS	143	12	143	252	-43%
NON-JURY	134	11	134	235	-43%
JURY	9	1	9	17	-47%
PETITIONS FILED	311	26	311	744	-58%
ORDER OF PROTECTION	195	16	195	456	-57%
INJUNCTION PROHIBITING	116	10	116	288	-60%
OTHER COURTROOM ACTIVITY*	1,900	158	1,900	3,438	-45%
CORRESPONDENCE RECEIVED	21,210	1,768	21,210	14,026	51%
RETURNED MAIL	2,763	230	2,763	2,227	24%
CERTIFIED MAIL	11,898	992	11,898	11,347	5%
MOTIONS	19,642	1,637	19,642	17,282	14%
MTC STATE	2,260	188	2,260	1,711	32%
MTC DEFENSE	3,018	252	3,018	2,705	12%
MTC PRO PER	4,900	408	4,900	5,149	-5%
MTC PUB DEF	807	67	807	800	1%
MTD STATE	7,356	613	7,356	6,484	13%
MTD DEFENSE	95	8	95	86	10%
MTD PRO PER	20	2	20	37	-46%
MTD PUB DEF	8	1	8	12	-33%
OTHER MOTIONS	2,085	174	2,085	1,169	78%
WARRANTS ISSUED	7,666	639	7,666	8,513	-10%
APPEALS	19	2	19	27	-30%

TEMPE MUNICIPAL COURT
CIVIL DIVISION
WORKLOAD INDICATORS
FY 2004/2005

Activity	YTD	Avg/Mo	04/05 Actual	03/04 Tot	% Chg
Cases Filed	80,259	6,688	80,259	66,603	21%
Charges Filed	98,927	8,244	98,927	84,321	17%
Parking	43,035	3,586	43,035	30,757	40%
Traffic & Misc.	45,919	3,827	45,919	44,401	3%
Photo Radar	9,927	827	9,927	9,162	8%
Speeding	9,202	767	9,202	8,575	7%
Red Light	724	60	724	587	23%
Arraignments	5,225	435	5,225	6,637	-21%
Courtroom 5	3,073	256	3,073	3,809	-19%
Final Adjudication	2,012	168	2,012	2,591	-22%
Courtroom 6	2,152	179	2,152	2,828	-24%
Final Adjudication	1,798	150	1,798	2,317	-22%
Motions	3,768	314	3,768	3,786	0%
Courtroom 5	2,092	174	2,092	2,483	-16%
Courtroom 6	1,676	140	1,676	1,303	29%
Hearings	2,653	221	2,653	2,565	3%
Courtroom 5	1,240	103	1,240	1,196	4%
Courtroom 6	1,413	118	1,413	1,369	3%
FTA Defaults	22,706	1,892	22,706	20,587	10%
Appeals	21	2	21	33	-36%
Civil Correspondence Rec'd	48,596	4,050	48,596	33,618	45%
Returned Mail	7,042	587	7,042	8,188	-14%
DDS Completions	10,873	906	10,873	11,389	-5%
AZDDS	6,475	540	6,475	7,030	-8%
NSC	4,398	367	4,398	4,359	1%
DDS Continuances	2,762	230	2,762	3,369	-18%
AZDDS	1,156	96	1,156	1,248	-7%
NSC	1,606	134	1,606	2,121	-24%
Bicycle Diversion Completions	86	7	86	188	-54%
Summons and Complaints	19,776	1,648	19,776	16,327	21%
Complaints Issued	19,963	1,664	19,963	15,837	26%
Complaints Reissued	319	27	319	490	-35%
Cashier Activity	39,959	3,330	39,959	39,359	2%
Mail Payments Posted	15,669	1,306	15,669	11,695	34%
Financial Services Interviews	10,618	885	10,618	9,640	10%
IVR Payments	17,993	1,499	17,993	5,626	n/a
Lockbox Payments	19,584	1,632	19,584	18,411	6%

CONSOLIDATED EXPENDITURES FOR ALL COST CENTERS
FY 2004/2005 ACTUALS

ACCT #	ACCT DESC	1410	1411	1412	1400 ROLLUP	04/05 BUDGET	+ / - BUDGET
6201	OFFICE SUPPLIES	1,407.19	4,205.10	7,640.11	13,252.40	12,700.00	(552.40)
6305	CLOTHING	173.00	-	-	173.00	600.00	427.00
6351	MINOR EQUIPMENT	283.20	-	-	283.20	500.00	216.80
6370	PRINTING & COPY	508.33	15,632.15	6,318.13	22,458.61	18,000.00	(4,458.61)
6505	BOOKS & PUBLICATIONS	2,671.37	-	-	2,671.37	4,000.00	1,328.63
6513	FIRST AID	-	-	-	-	250.00	250.00
6514	AWARDS	595.69	-	-	595.69	1,000.00	404.31
6599	MISCELLANEOUS	934.08	-	-	934.08	1,000.00	65.92
TOTAL	MATERIALS & SUPPLIES	6,572.86	19,837.25	13,958.24	40,368.35	38,050.00	(2,318.35)
6656	CONSULTANTS -- Interpreters	-	15,873.61	3,598.00	19,471.61	16,811.00	(2,660.61)
6665	JURY FEES	-	12,145.83	-	12,145.83	19,190.00	7,044.17
6668	LEGAL FEES -- Pro Tems	100,244.60	-	-	100,244.60	110,000.00	9,755.40
6669	COLLECTION FEES	-	-	3,137.85	3,137.85	3,500.00	362.15
6670	PUBLIC DEFENDER FEES	183,598.96	-	-	183,598.96	131,703.00	(51,895.96)
6672	CONTRACTED SERVICES	-	2,470.00	-	2,470.00	2,716.00	246.00
6688	OFF-SITE STORAGE	1,035.67	-	-	1,035.67	1,129.00	93.33
6693	LAUNDRY	68.53	-	-	68.53	300.00	231.47
6701	CELL PHONE CHARGES	-	-	-	-	-	0.00
6702	TELECOMMUNICATION SVCS-Pagers	670.32	-	-	670.32	900.00	229.68
6704	POSTAGE	13.65	-	-	13.65	125.00	111.35
6716	MEMBERSHIP & SUBSCRIPTION	4,469.37	-	-	4,469.37	3,647.00	(822.37)
6753	OUTSIDE PRINTING	145.68	8,150.16	1,888.16	10,184.00	10,950.00	766.00
6755	DUPLICATING	-	1,635.26	440.75	2,076.01	3,000.00	923.99
6856	EQUIPMENT REPAIR	78.59	447.76	1,635.71	2,162.06	2,075.00	(87.06)
6906	EQUIPMENT RENTAL	-	6,403.79	5,220.46	11,624.25	11,500.00	(124.25)
6990	LICENSES	-	-	-	-	-	0.00
TOTAL	FEES & SERVICES	290,325.37	47,126.41	15,920.93	353,372.71	317,546.00	(35,826.71)
7401	TRAINING & SEMINAR	2,350.00	-	-	2,350.00	2,595.00	245.00
7403	TRAVEL EXPENSES	2,169.66	-	-	2,169.66	5,094.00	2,924.34
7404	LOCAL MEETINGS	958.01	-	-	958.01	760.00	(198.01)
TOTAL	TRAINING & SEMINAR	5,477.67	-	-	5,477.67	8,449.00	2,971.33
TOTAL	TOTAL BY COST CENTER	302,375.90	66,963.66	29,879.17	399,218.73	364,045.00	(35,173.73)

TEMPE MUNICIPAL COURT
FINANCIAL SERVICES
REVENUE SUMMARY
FY 2004/2005

ACCT # AND DESCRIPTION	PRIOR FY ACTUAL	FY 05 ACTUAL	% PROJECTED VS PRIOR FY ACTUAL	DIFFERENCE (CURRENT FY PROJ - PRIOR FY ACTUAL)
4601 PARKING FINES	468,363.16	635,449.81	35.67%	167,086.65
4602 TRAFFIC FINES	1,531,610.58	1,684,478.68	9.98%	152,868.10
4603 CRIMINAL FINES	1,016,538.64	1,154,702.82	13.59%	138,164.18
4604 PUBLIC DEFENDER FEES	54,112.73	61,391.59	13.45%	7,278.86
4605 FORFEITURES	139,568.50	176,291.35	26.31%	36,722.85
4607 NEIGHBORHOOD ENHANCEMENT	19,506.69	32,524.00	66.73%	13,017.31
4609 ANIMAL CONTROL				
4612 DDS COURT DIVERSION	505,676.00	450,804.00	-10.85%	(54,872.00)
4616 SMOKING ORDINANCE FINES	35.00	-	-100.00%	(35.00)
4617 DDS OUT OF STATE DIVERSION	3,150.00	2,430.00	-22.86%	(720.00)
4621 DEFAULT FEES	330,743.63	374,911.66	13.35%	44,168.03
4624 BOOT FEES / PARKING	4,800.00	1,520.00	-68.33%	(3,280.00)
4627 COUNTY JAIL FEE	206,953.00	277,012.31	33.85%	70,059.31
4628 COPIES AND TAPES	11,168.16	29,695.49	165.89%	18,527.33
4636 PROCESS SERVICE	7,701.20	10,412.22	35.20%	2,711.02
4640 SURETY BOND FORFEITURES	5,650.00	10,600.00	87.61%	4,950.00
4642 REINSPECTION FEE/NBR ENH				
4643 RENTAL HOUSING CODE FINE	300.00	50.00	-83.33%	(250.00)
4648 CONTEMPT CHARGES	-	100.00		100.00
4653 CITY JAIL FEE	79,024.00	87,030.00	10.13%	8,006.00
4935 CASH OVER / SHORT	(1,565.30)	1,075.12	-168.68%	2,640.42
4949 OTHER	3,916.79	(4,707.94)	-220.20%	(8,624.73)
TOTAL	4,385,437.26	4,673,812.88	6.58%	288,375.62
ACCT # AND DESCRIPTION	PRIOR FY ACTUAL	FY 05 ACTUAL	% PROJ VS ACT	DIFFERENCE (CFYP - PFYA)
4641 PUBLIC SAFETY ENHANCEMENT FUND	439,421.41	450,577.43	2.54%	11,156.02
ACCT # AND DESCRIPTION	PRIOR FY ACTUAL	FY 05 ACTUAL	% PROJ VS ACT	DIFFERENCE (CFYP - PFYA)
4632 COURT USER FEE (CEF)	450,367.16	455,049.83	1.04%	4,682.67
4851 INTEREST ACCRUED	13,127.50	15,051.07	14.65%	1,923.57
4853 GAIN / LOSS ON INVESTMENT		-		-
TOTAL	463,494.66	470,100.90	1.43%	6,606.24

Four-year Information Technology Financial Summary

Revenues:	FY2005/2006	FY2006/07	FY2007/08	FY2008/09
Balance Carryover:	\$ 892,525	\$ 344,701	\$ 485,701	\$ 573,701
Projected Revenues:	\$ 465,386	\$ 425,000	\$ 425,000	\$ 425,000
Sub Total:	\$ 1,357,911	\$ 769,701	\$ 910,701	\$ 998,701
EXPENDITURES:	FY2005/2006	FY2006/07	FY2007/2008	FY2008/2009
FY 05 Expenditures through 1/31/06 excl. 3rd Flr. Transfer/IT Consultants	\$ 114,210			
Case Management System Development - Programming	\$ 130,000	\$ 130,000	\$ 75,000	\$ 50,000
Case Management System Development System - Hardware	\$ 150,000			
Case Management System Development System - Software	\$ 55,000	\$ 23,000	\$ 25,000	\$ 25,000
IVR Maintenance Agreement, Annual Costs	\$ 8,000	\$ 8,000	\$ 8,000	\$ 8,000
MiniSoft ODBC Maintenance, Annual Costs	\$ 1,800	\$ 1,800	\$ 1,800	\$ 1,800
TAB Maintenance Agreement, Annual Costs	\$ 1,200	\$ 1,200	\$ 1,200	\$ 1,200
InFax Calendar Display Maintenance, Annual Cost beg. 07/08			\$ 10,000	\$ 10,000
Police Radios for Panic Alarms, Annual Costs	\$ 3,000	\$ 3,000	\$ 3,000	\$ 3,000
WENDELL Connection to Supreme Court T1 Line, Annual Costs	\$ 3,000	\$ 3,000	\$ 3,000	\$ 3,000
E-government for Court			\$ 45,000	
Check payments by telephone			\$ 20,000	
Electronic TF of Funds for those on contracts			\$ 20,000	
Assisted Listening Devices (7 courtrooms)	\$ 21,000			
Document Imaging integrated w/case mgmt system			\$ 25,000	
Public Access to case mgmt system via Internet			\$ 20,000	
On-line Jury deferral via Internet and IVR deferral				\$ 17,500
E-Filing of Court documents				\$ 40,000
Video Conference system w/jail for IA, Arrn, etc.				\$ 35,000
Fingerprint Scanners for Crim. Divisions, Imaging Proj.		\$ 25,000	\$20,000	
Federal Tax Intercept Program Interface				\$ 20,000
Appeals, electronic interface w/Superior Court				\$ 15,000
Civil Traffic arraignments via Internet				\$ 25,000
Bar Coding			\$20,000	\$ 15,000
Database License/Maintenance	\$ 80,000	\$ 40,000	\$ 40,000	\$ 40,000
Sub Total:	\$ 567,210	\$ 235,000	\$ 337,000	\$ 309,500
Fund Transfer - 3rd Floor Remodel/Construction (08/05)	\$ 337,000			
3rd Floor Remodel/Construction (Jury/Trng Room/Furnature/Equipment)	\$ 68,000	\$ 49,000		
3rd Floor Signage	\$ 3,000			
3rd Floor Remodel (Digital Recording/Calendar Display)	\$ 38,000			
Sub Total:	\$ 446,000	\$ 49,000	\$ -	\$ -
TOTAL EXPENSES:	\$ 1,013,210	\$ 284,000	\$ 337,000	\$ 309,500
TOTAL REVENUES:	\$ 1,357,911	\$ 769,701	\$ 910,701	\$ 998,701
BALANCE:	\$ 344,701	\$ 485,701	\$ 573,701	\$ 689,201

TEMPE MUNICIPAL COURT
Single Point of Entry
Security Statistics
Fiscal Year 2005

																		COUNTS	
DATE	MACE	KNIVES	RAZOR BLADES	TOOLS	CAN OPENERS	BOX CUTTERS	SCISSORS	NAIL FILES	GUNS	HAND CUFFS/ KEYS	NEEDLES	CHAINS	PICKS	AMMO	MAGS	MISC. ITEMS	TOTAL ITEMS	PERSONS	ALARM
JUL	15	262	17	66	3	22	41	2	0	13	1	20	0	0	0	65	527	13799	7815
AUG	20	283	6	97	2	20	53	0	0	4	2	20	0	0	0	71	578	15226	8657
SEPT	23	245	23	95	2	18	41	7	3	13	0	19	3	1	0	92	585	15191	8809
OCT	18	267	8	54	3	16	26	12	0	12	0	13	2	0	0	80	511	14984	9059
NOV	16	205	4	95	0	25	43	3	1	20	0	12	0	1	0	47	472	13492	8310
DEC	17	252	5	117	3	30	22	1	4	15	0	16	0	2	0	49	533	14209	8880
JAN	18	264	7	116	1	15	18	2	1	10	0	12	0	0	0	67	531	14154	8875
FEB	13	233	6	88	1	25	20	3	0	16	0	16	0	0	0	60	481	13300	8083
MARCH	18	222	9	95	4	21	34	1	1	7	0	14	0	0	0	76	502	15485	9106
APRIL	21	229	13	98	2	34	33	9	1	6	1	14	1	0	0	69	531	14532	8323
MAY	16	236	38	69	1	28	37	8	2	12	2	13	0	1	0	59	487	14739	8168
JUNE	13	198	13	82	1	18	21	3	1	12	0	29	0	0	0	56	447	15515	8625
2004-2005																			
TOTALS	208	2896	149	1072	23	272	389	51	14	140	6	198	6	5	0	791	6185	174,626	102,710